

Registering your Computer for Online Banking

The next time that you log into Online Banking, you will be required to “Register your Computer”. The system will prompt you to do so after you have typed in your User Name and Password.

1. Choose the delivery method desired to receive your “Secure Access Code”. Click “Continue”. If the e-mail address or telephone number is incorrect, contact Customer Care at 1-800-905-7392

The screenshot shows a progress bar at the top with four steps: 'Login' (with a green checkmark), 'Select Delivery' (highlighted with a black box and a right-pointing arrow), 'Enter Access Code', and 'Register Computer'. Below the progress bar, the heading is 'You are Required to Register this Computer'. The text explains that for online security, users must register each computer. It asks the user to choose a delivery method for their Secure Access Code. There are four radio button options: 'I already have a Secure Access Code', '(78X) XX7 - 4148', '(78X) XX7 - 8498', and 'XXavis@XXtks.com'. At the bottom, there are 'Continue' and 'Help' buttons. A note at the bottom states: 'Secure Access Code delivery generally takes less than a few minutes, depending on contact channel. However, during times of high system usage, delivery may take longer.'

2. Enter the “Secure Access Code” that you received. Click “Continue”

The screenshot shows a progress bar at the top with four steps: 'Login' (with a green checkmark), 'Select Delivery' (with a green checkmark), 'Enter Access Code' (highlighted with a black box and a right-pointing arrow), and 'Register Computer'. Below the progress bar, the heading is 'Enter Delivered Secure Access Code'. The text says: 'Once you receive your Secure Access Code, enter it below.' There is a text input field labeled 'Secure Access Code *' with a blue cursor. At the bottom, there are 'Continue' and 'Help' buttons. A note at the bottom states: 'If you close your browser prior to entering your code, you may return to this page by selecting the 'I already have a Secure Access Code' option from the delivery selection screen. NOTE: Secure Access Codes are only valid for a limited time, and cannot be reused. If your code has expired, you must restart the log on process.'

3. Select one of the options for activating the browser on your computer. Click “Continue”

The screenshot shows a progress bar at the top with four steps: 'Login' (with a green checkmark), 'Select Delivery' (with a green checkmark), 'Enter Access Code' (with a green checkmark), and 'Register Computer' (highlighted with a black box and a right-pointing arrow). Below the progress bar, the heading is 'Activate Browser'. The text asks: 'Are you at a private computer that you will use regularly to access online banking? If so, we can activate your browser for future access. If you are at a public computer, select 'One Time Access' below and this computer will not be activated.' There are two radio button options: 'Activate this computer for later use' and 'Give me one-time access only (do not activate this computer)'. At the bottom, there are 'Continue' and 'Help' buttons. A note at the bottom states: 'NOTE: To activate your computer, we will place a Secure Token in your browser. Your PC must be configured to accept 'cookies' from this site. The next time you log on, you will only need to enter your User ID and password. The number of allowable activations may be limited for the security of your account.'